

Privacy Policy

April 10, 2020

The following is West Mont and West Mont Foundation online privacy policy, which governs how visitor information (your information) is gathered and used on Internet sites of our affiliated organizations: West Mont and West Mont Foundation (collectively referred to as "WM"). Please take a few minutes to read this policy carefully.

WM provides its nonprofit services to consumers in Lewis and Clark county.

Except as provided in this Privacy Policy, unless WM previously agrees in writing, all information provided to WM, including information exchanged through electronic communication, is neither privileged nor confidential.

Your Information that WM May Collect Online

You can affirmatively submit to WM certain user information pertaining to your interaction with WM. User information may include a search query (such as the name and location of a business or charity) or other information as described more fully below. You can also provide location information (so that you can search near you or in an area you specify), or billing or donation information. We also may infer your geographic location based on your IP address or other information. User information may also include information pertaining to a marketplace complaint, such as your name, postal and e-mail address, phone and facsimile numbers, and description of the complaint or customer review.

WM provides its nonprofit services to businesses and consumers in Lewis and Clark County; however, our arms reach further into the United States for supporters, donors, vendors, and friends/family.

Cookies and Other Persistent Identifiers

WM may use persistent identifiers such as cookies, embedded scripts, web beacons, pixel tags, log files, or similar technologies to collect certain information about visitors to our site and interactions with our online and mobile sponsorship information or advertisements.

For example, we may automatically collect certain non-personal information from you, including but not limited to your browser type, device type, geographical location, operating system, unique device identifier of any of your computer(s) or device(s) that are used to access the site, software version, Internet Protocol ("IP") address, phone model, phone operating system, and the domain name from which you accessed the site. We also may collect information about your use of the site, including the date and time you visit the site, the areas or pages of the site that you visit, the amount of time you spend viewing or using the site, the number of times you return to the site, other click-stream or site usage data, emails that you open, forward or click-through to our site, advertising that you click on, and other sites that you may visit.

You can still use WM's website if you have set your browser to reject cookies or tracking identifiers, but it may prevent you from viewing or accessing some of the features of our sites.

Uses of Persistent Identifiers

WM may use identifiers to generate certain kinds of site usage data, such as the number of hits and visits to our sites. This information is used to understand how visitors use our sites and provide better services to you.

We use this information for a number of purposes, such as to provide easier site navigation, access to forms, or to track analytics and certain statistical information that enables us to improve our site and provide you with more relevant content and information on our site and other sites.

How WM Uses Your Information

We will use information you affirmatively submit to WM for the purpose for which it is submitted, such as to reply to your email, respond to your inquiry, handle your complaint, publish your customer review or comment, process billing and donation transactions, forward your job application, respond to requests related to newsletter signup, and communicate with you when necessary. We may also use such information to provide operational notices, in program record-keeping and to conduct research on industry marketplace practices. We may publish aggregate data, but the aggregate data will not include any user information you provided to us. At this time, we do not respond to "do not track" signals issued by web browsers.

We may use third party contractors to act on our behalf, and these contractors are obligated to not disclose or use your information for other purposes.

WM relies on information collected from our users to develop new services and conduct analysis to enhance current content and services. Information collected from you may be used to review usage and operations of our site and address any resulting issues with our site.

WM may also use the information we collect from you to enhance your online experience and provide you with customized site content and targeted information on the site, across third party sites, or through your mobile device.

Other Ways Your Information May Be Shared

Inquiries, Complaints and Reviews

In order to process a complaint, WM will provide complaints to the area complained about. WM may also send a customer review to the area. By completing a complaint or review form or sending us a request or inquiry, you are authorizing us to forward your information to the appropriate WM location.

Updates

If WM changes this policy in the future, we will post the changes here and indicate the date of the changes at the top of the policy.

Problems or Complaints with BBB Privacy Policy

If you have a complaint about WM compliance with this privacy policy, you may contact us at wmooffice@westmont.org.